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CONFIRMATION NO. 2105

|   |   |  |   |   |                               |                                     |
|---|---|--|---|---|-------------------------------|-------------------------------------|
| <b>SERIAL NUMBER</b><br>10/022,916  | <b>FILING or 371(c)<br/>DATE</b><br>12/20/2001<br><b>RULE</b>   | <b>CLASS</b><br>709  | <b>GROUP ART UNIT</b><br>2143   | <b>ATTORNEY DOCKET<br/>NO.</b><br>1248-0571P-SP |                               |                                     |
| <b>APPLICANTS</b><br>Masaya Nagata, Nara-shi, JAPAN;<br><b>** CONTINUING DATA *****</b><br><b>** FOREIGN APPLICATIONS *****</b><br>JAPAN 2000-399557 12/27/2000<br><b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b><br>01/23/2002   |   |  |   |   |                               |                                     |
| Foreign Priority claimed <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No<br>35 USC 119(a-d) conditions met <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No<br>Verified and Acknowledged <i>[Signature]</i><br>Examiner's Signature |   | <input checked="" type="checkbox"/> Met after Allowance<br><i>[Initials]</i><br>Initials | <b>STATE OR<br/>COUNTRY</b><br>JAPAN  | <b>SHEETS<br/>DRAWINGS</b><br>23                | <b>TOTAL<br/>CLAIMS</b><br>21 | <b>INDEPENDENT<br/>CLAIMS</b><br>15 |
| <b>ADDRESS</b><br>BIRCH STEWART KOLASCH & BIRCH<br>PO BOX 747<br>FALLS CHURCH, VA 22040-0747<br>UNITED STATES   |   |  |   |   |                               |                                     |
| <b>TITLE</b><br>Service management method, service management program, and information recording medium recording the program   |   |  |   |   |                               |                                     |
| <b>FILING FEE<br/>RECEIVED</b><br>2116  | FEES: Authority has been given in Paper<br>No. _____ to charge/credit DEPOSIT ACCOUNT<br>No. _____ for following: |  | <input type="checkbox"/> All Fees<br><input type="checkbox"/> 1.16 Fees (Filing)<br><input type="checkbox"/> 1.17 Fees (Processing Ext. of time)<br><input type="checkbox"/> 1.18 Fees (Issue)<br><input type="checkbox"/> Other _____<br><input type="checkbox"/> Credit |   |                               |                                     |